



Introducing Jenesis Living LLC

Dear Case Manager,

Thank you for the important work you do each day in helping individuals and families navigate services, resources, and life-changing decisions. We recognize that identifying the right provider is about more than finding an available opening—it's about finding a trusted partner who will honor each person's goals, dignity, and unique journey.

It is my pleasure to introduce you to Jenesis Living LLC and share our commitment to providing high-quality, person-centered Home Based Habilitation services.

Jenesis Living was established with a clear purpose: to provide high-quality, person-centered Home Based Habilitation services that empower individuals to build greater independence while living meaningful lives within their communities. Every aspect of our organization has been developed around the belief that lasting progress is achieved through respectful relationships, consistent support, professional accountability, and collaboration with the broader care team.

As a locally owned Iowa provider, we are committed to becoming a dependable resource for case managers, guardians, families, and healthcare professionals throughout the communities we serve. We understand the responsibility that comes with every referral, and we are committed to maintaining open communication, timely responsiveness, and collaborative partnerships throughout the referral process and beyond.

Enclosed you will find information about our organization, the services we provide, our referral process, and the best ways to connect with us. We hope these materials are helpful as you identify community-based options for the individuals you support.

Whether you have an immediate referral or simply wish to learn more about our organization, we would welcome the opportunity to meet with you, answer your questions, and explore how we can work together to support individuals in achieving their goals.

Thank you for the work you do each day and for considering Jenesis Living LLC as a community partner.

We look forward to partnering with you as we make a lasting difference in the lives of the individuals and families we are privileged to serve.



319 775 0566



info@jenesisliving.com



3403 Amanda Ct. NW,
Cedar Rapids, Iowa 52405

Sincerely,

Isaac Nicolao
FOUNDER & EXECUTIVE DIRECTOR

JENESIS LIVING LLC

PROVIDER CAPABILITY STATEMENT

Making A Lasting Difference

Organization Overview

Jenesis Living LLC is an Iowa Medicaid-enrolled Home and Community-Based Services (HCBS) provider specializing in Home Based Habilitation (HBH) services through Host Home and Staffed Home models. We partner with individuals, families, guardians, case managers, and healthcare professionals to deliver person-centered supports that promote independence, community integration, and meaningful quality of life.

Our approach emphasizes teaching, coaching, and reinforcing practical life skills while respecting each individual's goals, strengths, preferences, and personal choices.

Our Services

Current Services

- ✓ Home Based Habilitation (HBH)
- ✓ Host Home Services
- ✓ Staffed Home Services

Areas of Support

- Activities of Daily Living (ADLs)
- Instrumental Activities of Daily Living (IADLs)
- Independent Living Skills
- Community Integration
- Social Skills Development
- Health & Safety Skill Reinforcement
- Recovery-Oriented Support
- Individualized Skill Building

Who We Serve

Jenesis Living serves adults who are eligible for Iowa Home Based Habilitation services and benefit from individualized, community-based supports designed to increase independence and enhance everyday living.

Our services are best suited for individuals who:

- Benefit from structured, person-centered support
- Desire greater independence in daily living
- Value community participation and inclusion
- Thrive in Host Home or Staffed Home settings
- Have goals focused on skill development rather than custodial care

Why Partner with Jenesis Living?

We believe successful services begin with successful partnerships.

Referral professionals can expect:

- Person-centered service delivery
- Professional and timely communication
- Collaborative partnership throughout the referral process
- Individualized supports based on each person's goals
- Strong regulatory compliance and organizational accountability
- Respect for families, guardians, and interdisciplinary care teams
- Commitment to quality improvement and continuous learning

Our Referral Commitment

Every referral entrusted to Jenesis Living receives:

- Prompt acknowledgment
- Careful review for service appropriateness
- Honest communication regarding eligibility and service fit
- Ongoing collaboration with referral partners
- A respectful, person-centered admission process

We recognize that every referral represents an individual, a family, and the trust of the professionals who support them.

Contact & Service Area

Linn County, Iowa



319 775 0566



info@jenesisliving.com



jenesisliving.com



JENESIS LIVING LLC

REFERRAL PARTNER GUIDE

A Practical Guide for Referral Partners

Making A Lasting Difference



319 775 0566



info@jenesisliving.com



jenesisliving.com

Welcome to Jenesis Living

Thank you for Partnering with Us

Thank you for considering Jenesis Living LLC as a community partner in supporting individuals through Home Based Habilitation (HBH) services. We recognize the important role referral professionals play in connecting individuals and families with services that promote independence, dignity, and meaningful community living.

This guide has been developed to provide referral partners with practical information about our services, the individuals we support, our referral process, and what you can expect when working with Jenesis Living. Our goal is to make the referral experience straightforward, collaborative, and responsive from the initial referral through ongoing service delivery.

We are committed to responsive communication, collaborative partnerships, honest guidance regarding service fit, and person-centered support throughout every stage of the referral process.

Current Service Area

Currently Serving

Linn County, Iowa

Future expansion into additional Iowa communities will occur as organizational capacity, staffing, and community partnerships develop.

Current Services

Service	Availability
Home Based Habilitation (HBH)	✓ Available
Host Home Services	✓ Available
Staffed Home Services	✓ Available

Our Mission

To provide person-centered Home Based Habilitation services that empower individuals to develop greater independence, strengthen daily living skills, and participate meaningfully in their communities while honoring each person's goals, dignity, and choices.

Is Jenesis Living the Right Fit?

Every individual is unique. While every referral receives an individualized review, the following characteristics generally describe the individuals who benefit most from Jenesis Living services.

Who We Serve Best

Individuals who are often a good fit include those who:

- Are eligible for Iowa Home Based Habilitation services.
- Benefit from structured, person-centered supports.
- Desire greater independence in daily living.
- Wish to increase community participation.
- Thrive in Host Home or Staffed Home settings.
- Have goals centered on skill development and long-term independence.
- Value consistent relationships and collaborative support.

Situations That May Require Further Review

Every referral is reviewed individually. Some situations require additional discussion before services can be offered.

Examples include:

- Specialized medical needs requiring services beyond our current scope.
- Immediate emergency placements when appropriate capacity is unavailable.
- Requests outside our current service area.
- Support needs that cannot be safely met within our current residential models.
- Referrals that do not align with Iowa Home Based Habilitation eligibility requirements.

Our commitment is to provide honest guidance regarding service appropriateness and, whenever possible, assist referral partners in identifying alternative resources when Jenesis Living is not the best fit.

If Jenesis Living is not the right fit, we will communicate honestly and, whenever possible, help connect individuals and referral partners with appropriate community resources.

Our Referral Process

From referral to service, we work collaboratively to ensure each individual receives thoughtful, person-centered support.

1

Referral Received

The referral may be submitted by a case manager, guardian, Managed Care Organization, healthcare provider, or other authorized referral partner.



Referral Acknowledgment

We acknowledge receipt of the referral promptly and identify any additional information needed for review.

2

3

Initial Review

We review eligibility, support needs, goals, and overall service fit.



Information Gathering

When necessary, we collaborate with referral partners, families, guardians, and other members of the care team to obtain additional information.

4

5

Meet & Greet

When appropriate, we arrange meetings with the individual, family, guardian, and care team to determine whether Jenesis Living is an appropriate match.



Admission Decision

We communicate the decision promptly and discuss next steps, whether services begin with Jenesis Living or another appropriate community resource.

6

7

Service Begins

Services begin with ongoing communication and collaboration among all members of the individual's support team.



Throughout every referral, you can expect:

- Prompt communication.
- Professional collaboration.
- Honest discussions regarding service fit.
- Respect for person-centered planning.
- Transparency throughout the admission process.

Working Together

Jenesis Living believes successful outcomes are built through strong partnerships among individuals, families, guardians, case managers, healthcare professionals, and community organizations.

We are committed to maintaining open communication throughout service delivery and value ongoing collaboration that supports each individual's goals.

Frequently Asked Questions

How do I submit a referral?

Contact our Referral Team by phone or email to discuss a potential referral or begin the referral process. We'll guide you through any additional information needed for review.

How will I know the status of a referral?

Jenesis Living maintains communication with referral partners throughout the review process and provides timely updates regarding admission decisions and next steps.

What information is helpful when making a referral?

The following information helps us complete timely and thorough review:

- Contact information for the individual and primary referral partner.
- Medicaid eligibility and applicable waiver information.
- Current assessments or Person-Centered Service Plan (if available).
- Guardian information, when applicable.
- Medical, behavioral, and support needs.
- Current living situation.
- Safety or risk considerations.

How do I contact the Referral Team ?

Our Referral Team is available to answer questions, discuss potential referrals, and guide you through the referral process.

Referral Coordinator

Jenesis Living Referral Team



319 775 0566



referrals@jenesisliving.com



[jenesisliving.com](https://www.jenesisliving.com)